



Monitoring Officer
Christopher Potter

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Agenda

Name of meeting	POLICY AND SCRUTINY COMMITTEE FOR HEALTH AND SOCIAL CARE
Date	MONDAY 4 SEPTEMBER 2023
Time	5.00 PM
Venue	COUNCIL CHAMBER, COUNTY HALL, NEWPORT, ISLE OF WIGHT
Members of the committee	Cllrs M Lilley (Chairman), J Nicholson (Vice-Chairman), R Downer, W Drew, J Lever, J Medland and J Robertson
Co-opted	Chris Orchin (Healthwatch Isle of Wight)
	Democratic Services Officer: Megan Tuckwell democratic.services@iow.gov.uk

1. **Apologies and Changes in Membership (If Any)**

To note any changes in membership of the Committee made in accordance with Part 4B paragraph 5 of the Constitution.

2. **Minutes** (Pages 5 - 8)

To confirm as true record the Minutes of the meeting held on 5 June 2023.

3. **Declarations of Interest**

To invite Members to declare any interest they might have in the matters on the agenda.



Details of committee meetings can be viewed on the Council's [website](#). This information may be available in alternative formats on request. Please note the meeting will be audio recorded and the recording will be placed on the website (except any part of the meeting from which the press and public are excluded).



Young people are welcome to attend however parents/carers should be aware that the public gallery is not a supervised area.

4. **Public Question Time - 15 Minutes Maximum**

Members of the public are invited to make representations to the Committee regarding its workplan. Questions may be asked without notice but to guarantee a full reply, a question must be put (including the name and address of the questioner) in writing or email to democratic.services@iow.gov.uk, no later than two clear working days before the meeting. The deadline for submitting written questions is Wednesday, 30 August 2023.

5. **Outcomes and recommendations arising from previous meetings** (Pages 9 - 10)

To consider an update on the progress against the outcomes arising from previous meetings, to receive an update on any outstanding actions, and to receive a verbal update from the chairman on the informal briefing that took place on 25 July 2023 to discuss the health and social care budget.

6. **Adult Social Care Complaints Report** (Pages 11 - 24)

The consider and note the annual adult social care statutory complaints report for 2022-23.

7. **Update on Patient Transport** (Pages 25 - 30)

To consider and note the report from the Integrated Care Board on patient transport, and to hear from the Patient Transport User Group.

8. **Update on Dentistry** (Pages 31 - 44)

To consider and note the report from Integrated Care Board on dentistry, and to hear patient feedback from Healthwatch Isle of Wight.

9. **Update on the Dementia Strategy** (Pages 45 - 66)

To consider and note the report outlining the progress made in delivering the Dementia Strategy 2022-25.

10. **Preparing for Winter** (Pages 67 - 70)

To receive and note the report on the lessons learnt from the previous winter and on the preparations being made for the forthcoming winter.

11. **Proposals to vary, develop or consult upon service changes** (Pages 71 - 76)

To be advised of any proposals relating to health and social care services affecting Island residents and progress on those previously notified. To receive updates on pharmacy services and primary care.

12. **Workplan** (Pages 77 - 80)

To consider any amendments to the current workplan, and to note the informal briefing taking place on 9 October 2023 to discuss the topic of Social Prescribing.

13. **Members' Question Time**

A question may be asked at the meeting without prior notice but in these circumstances there is no guarantee that a full reply will be given. To guarantee a reply, a question must be submitted in writing or by email to democratic.services@iow.gov.uk no later than 5pm on Thursday, 31 August 2023.

CHRISTOPHER POTTER
Monitoring Officer
Thursday, 24 August 2023

Interests

If there is a matter on this agenda which may relate to an interest you or your partner or spouse has or one you have disclosed in your register of interests, you must declare your interest before the matter is discussed or when your interest becomes apparent. If the matter relates to an interest in your register of pecuniary interests then you must take no part in its consideration and you must leave the room for that item. Should you wish to participate as a member of the public to express your views where public speaking is allowed under the Council's normal procedures, then you will need to seek a dispensation to do so. Dispensations are considered by the Monitoring Officer following the submission of a written request. Dispensations may take up to 2 weeks to be granted.

Members are reminded that it is a requirement of the Code of Conduct that they should also keep their written Register of Interests up to date. Any changes to the interests recorded on that form should be made as soon as reasonably practicable, and within 28 days of the change. A change would be necessary if, for example, your employment changes, you move house or acquire any new property or land.

If you require more guidance on the Code of Conduct or are unsure whether you need to record an interest on the written register you should take advice from the Monitoring Officer – Christopher Potter on (01983) 821000, email christopher.potter@iow.gov.uk, or Deputy Monitoring Officer - Justin Thorne on (01983) 821000, email justin.thorne@iow.gov.uk.

Notice of recording

Please note that all meetings that are open to the public and press may be filmed or recorded and/or commented on online by the council or any member of the public or press. However, this activity must not disrupt the meeting, and if it does you will be asked to stop and possibly to leave the meeting. This meeting may also be filmed for live and subsequent broadcast (except any part of the meeting from which the press and public are excluded).

If you wish to record, film or photograph the council meeting or if you believe that being filmed or recorded would pose a risk to the safety of you or others then please speak with the democratic services officer prior to that start of the meeting. Their contact details are on the agenda papers.

If the press and public are excluded for part of a meeting because confidential or exempt information is likely to be disclosed, there is no right to record that part of the meeting. All recording and filming equipment must be removed from the meeting room when the public and press are excluded.

If you require further information please see the council guide to reporting on council meetings which can be found at <http://www.iwight.com/documentlibrary/view/recording-of-proceedings-guidance-note>

All information that is recorded by the council is held in accordance with the Data Protection Act 2018. For further information please contact Democratic Services at democratic.services@iow.gov.uk